

Notification of Load Control Days and Early Release Occurrences

The District offers four communication options for customers to receive information regarding load control days and times. These notices will generally run from June 15 through September 1.

Option 1 - Website—www.norrisppd.com

The website is updated first and has the most current information. Click on the "Irrigation/Load Management" tab and from the drop-down menu, click on "Daily Load Management Message."

Option 2 - E-Mail and/or Text Message

Customer notification by e-mail and text message is available. The District will send messages throughout the summer with daily load control information. **An authorization form must be on file with the District to utilize this service.** You may sign up electronically at www.norrisppd.com. Click on the "Irrigation/Load Management" tab and from the drop-down menu, click on "Text or Email Notification Form." Complete the form on line and submit. You may also contact any District office for additional information.

Option 3 - KRVN Radio - 880 AM

KRVN radio will announce load control information daily at 8:29 a.m. Code Red will mean a control day and Code Green will mean no control for the day. Norris will be identified as one of the power districts for whose customers the message is intended. There will be six spots reserved in the late afternoon and evening in the event we have been given an early release by Nebraska Public Power District.

The reserved times are 4:59 p.m., 5:59 p.m., 6:59 p.m., 7:59 p.m., 8:59 p.m., and 9:59 p.m. If an early release is given for any of the power districts who participate in these announcements, KRVN will announce the particular power district to which it pertains. Norris Public Power District's customers are included in control group B. We will restore power as soon as possible following an early release announcement.

Option 4 - Irrigation Hotline

The District provides an Irrigation Hotline, which will provide more detailed information regarding expected control times within a particular day. The message will be updated as new information is available. **The Irrigation Hotline telephone numbers are 402-228-2840 and 800-858-4708.**

Beatrice 402-223-4038
1-800-858-4707

Hebron 402-768-6515
1-800-827-8099

Roca 402-794-9900
1-800-743-3899

Seward 402-643-2951

www.norrisppd.com

Norris Public Power District Service Regulation 900 UNLAWFUL USE OF SERVICE OR METER TAMPERING AND LOAD CONTROL BYPASSING

A. Meter Tampering In any case of tampering with a meter installation or interfering with its proper function or any other unlawful use or diversion of service by any person, or evidence of such tampering, unlawful use or service diversion, the customer and/or the other persons shall be subject to immediate discontinuance of service and/or to prosecution under applicable laws. For bypassing, tampering or unauthorized metering as defined in Neb. Rev. Stat. 25-21,275 to 25-21,278, the District may pursue any or all civil or criminal statutory or common law remedies. The District shall be entitled to collect from the customer the appropriate rate, for all power and energy not recorded on the meter by reason of such unlawful use or diversion, plus all expenses incurred by the District on account of such unauthorized act or acts. The estimated usage will be based on the two previous years plus taking into account weather conditions, additional equipment and operation patterns for the period in question.

B. Load Management Irrigation Control Tampering It is the customer's responsibility to acknowledge that they have read and understand this policy. Failure to complete an acknowledgement receipt will result in disconnection of service. The District reserves the right to attach a "no-tampering" notice to the customer's control panel.

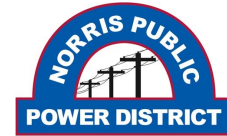
Irrigation customers are prohibited from making any change in the District's load management equipment, or to their own equipment, which will cause the District's load management system to fail to interrupt the connected load when required by the District. Customers are considered to be responsible for any action taken by their employees, service personnel, or other agents in which the same result occurs.

State law states that there shall be a rebuttable presumption that a customer at any premises where bypassing or tampering with the District's load control equipment is proven to exist caused or had knowledge of such bypassing or tampering if the customer controlled access to the part of the utility supply system on the premises where the bypassing or tampering was proven to exist. In other words, the end use customer is assumed responsible for any tampering until proven otherwise.

If conditions are observed which indicate the irrigation customer has violated this rule, the customer shall be notified by letter of the following action.

- If discovered during the Irrigation Season (May 1 - September 30)
 - A \$38/kW demand penalty will be billed for the current season and the customer will be required to remain on the interruptible rate.
 - The penalty must be paid within ten (10) days or the service will be disconnected.
 - The customer will be given seven (7) days to request a hearing with the Board to show why those actions should not be taken.
 - Charges will be assessed for damage to District's equipment and for reestablishing load interruption capabilities of the equipment.
 - The District reserves the right to relocate the load controller to the point of customer disconnect at the customer's expense.
- If discovered prior to Irrigation Season (October 1 - April 30)
 - Charges will be assessed for damage to District's equipment and for reestablishing the load interruption capabilities of the equipment.
 - Repairs and/or corrections required must be made prior to June 15, or load management rates will not be allowed that year.
- Tampering – repeat offense
 - The customer will be advised by letter of action to be taken consistent with the guidelines above for "prior" or "during" the Irrigation Season. The letter will also advise the customer that the Board has reviewed the details of the suspected tampering and impose further restrictions which may include the following:
 - Ineligibility for a load management rate for additional years.
 - Denial of load management rates on other services in the customer's name.
 - Requirement to pay any unpaid construction charges.
 - Requirement to prepay or provide a deposit sufficient to cover all operation costs in future years.

The Board will be provided with a complete report of the repeat tampering.



2020 Irrigation Customer Guide



Norris Public Power District provides the following rate schedules for irrigation services:

- Rate 10 - Full Service
- Rate 12 - Standby
- Rate 13 - Anytime Interruptible
- Rate 14 - Three Days On/Four Days Interruptible

More information can be found in this guide, the District's website or by contacting any District office.

Compared to Rate 10 Full Service, the average irrigator will pay 29% less on Rate 14 Three Days On/Four Days Interruptible and 45% less on Rate 13 Anytime Interruptible services.

If you are considering a change to your irrigation rate schedule, please contact the District by April 30, 2020. Certain restrictions apply if you request a change after that date.

If you have more than one irrigation service, your bills may be combined into one invoice group unless you notify the District you prefer individual bills.

Determination of Billing Demand

The Billing Demand is based on the maximum kilowatt demand established by the customer for any 15-minute period between Fall Billings.

The Spring Billing Demand is based on the greater of the prior year's Fall Billing Demand or 50% of the Minimum Charge, including new or upgraded services.

The Fall Billing Demand is based on the actual measured 15-minute maximum kilowatt demand established since the prior year's Fall Billing.

2020 Irrigation Rate Schedules

Rate 10 - Full Service

Available to motors of all sizes

Minimum: \$300 Motors < 20HP; \$950 Motors >= 20HP

Spring Demand Charge: Due April 20

\$36.85 per kW

Fall Demand Charge with Spring Demand Charge True-Up: Due November 20

\$36.85 per kW

Energy Charge: Due November 20

First 400 kWh per kW 13.70 cents per kWh
Over 400 kWh per kW 9.00 cents per kWh

Non-Operating Relief: The Fall Demand Charge shall be reduced by \$10.50 per kW for customers consuming less than five (5) kWh's/kW since the prior year's Fall Billing.

Rate 12 - Standby

Minimum: \$70 Motors < 20HP; \$260 Motors >= 20HP

Demand Charge: Due April 20

\$17.45 per kW

Non-connected: Service maintained so it will be available the following season.

The District must receive a request for standby irrigation service in the form of the District's standard application for service by **April 30** of the year for which standby service is desired. This application shall cover only one year with subsequent applications being required for additional years. If a customer wishes to change to Irrigation Schedule 10, 13 or 14, such customer shall pay the difference between the Demand Charges of Rate Schedule 12 and that of Rate Schedule 10, 13 or 14, plus a \$50 service fee.

Rate 13 - Anytime Interruptible

Available to motors 20 HP or greater
Minimum: \$355

Spring Demand Charge: Due April 20

\$11.90 per kW

Fall Demand Charge with Spring Demand Charge True-Up: Due November 20

\$11.90 per kW

Rate 13 - Anytime Interruptible - continued

Energy Charge: Due November 20

First 400 kWh per kW 10.80 cents per kWh
Over 400 kWh per kW 6.50 cents per kWh

Power will be available on Sunday through Saturday for the minimum hours of 11:00 p.m. to 9:00 a.m. Customers will be notified each day prior to 9:00 a.m. if any operations will not be allowed for the hours from 9:00 a.m. to 11:00 p.m.

No services will be interrupted more than twelve (12) hours in any one day Monday through Saturday and six (6) hours on Sunday or more than seventy-two (72) hours in any one calendar week. Power will be available on Memorial Day and Labor Day but may be interrupted on Independence Day. No services will be interrupted more than six (6) hours on Independence Day. At its discretion, the District may interrupt service during operating hours normally allowed for operational concerns or emergency purposes.

Rate - 14 Three Days On/ Four Days Interruptible

Available to motors 20 HP or greater
Minimum: \$600

Spring Demand Charge: Due April 20

\$20.00 per kW

Fall Demand Charge with Spring Demand Charge True-Up: Due November 20

\$20.00 per kW

Energy Charge: Due November 20

First 400 kWh per kW 11.90 cents per kWh
Over 400 kWh per kW 7.70 cents per kWh

Operating Schedule: Customers may choose between either 14TFS or 14MTW. The District reserves the right to assign the customer to either Rate 14TFS or 14MTW. The operating schedule is noted in the rate description on your bill.

Rate 14TFS - Power will be available all day on Monday, Tuesday, Wednesday, plus the minimum hours of 11:00 p.m. to 9:00 a.m. on Thursday, Friday, Saturday and eighteen (18) hours on Sunday.

Rate 14MTW— Power will be available all day on Thursday, Friday, Saturday, plus the minimum hours of 11:00 p.m. to 9:00 a.m. on Monday, Tuesday, Wednesday and eighteen (18) hours on Sunday.

Rate 14 - Three Days On/Four Days Interruptible - continued

No services will be interrupted more than twelve (12) hours in any one day Monday through Saturday. No services will be interrupted more than six (6) hours on Sunday. Power will be available on Memorial Day and Labor Day but may be interrupted on Independence Day. No services will be interrupted more than six (6) hours on Independence Day. At its discretion, the District may interrupt service during operating hours normally allowed for operational concerns or emergency purposes.

Rate Conversions

- During the Irrigation Season (May 1 – September 30)
(Subject to contractual obligations)
 - Rate 13 or 14 to Rate 10 – A payment of the difference between the Rate 10 and Rate 13 or 14 Billing Demand charges is required, plus a \$50 service fee. No conversion back to a controllable rate is permitted during that Irrigation Season.
 - Rate 13 to Rate 14 – A payment of the difference between the Rate 14 and Rate 13 Billing Demand charges is required, plus a \$50 service fee. No conversion back to Rate 13 is permitted during that Irrigation Season.
 - Rate 14 Change in Operating Schedule – A \$50 service fee is required to change control days. The change of control days is permitted once per season. The District may refuse this request if the total Billing Demand kW under control for each operating schedule becomes unbalanced.
 - Rate 10 to Rate 13 or 14 – Not permitted during the Irrigation Season.
 - Rate 14 to Rate 13 – Not permitted during the Irrigation Season.
 - All energy will be billed at the rate in effect at the end of the Irrigation Season.
- During the Non-Irrigation Season (October 1 – April 30)
(Subject to contractual obligations)

A customer may change to any other irrigation rate during the non-Irrigation Season. A service fee of \$50 will be applied.

Power Factor Adjustment

For irrigation services with motors 20 horsepower or larger, the customer shall install secondary capacitors in conformance with the District's policy. The installed capacitors shall correct the power factor to a value of 93% or greater. In those cases where the customer fails to install these capacitors, or the installed secondary power correction capacitors do not correct the power factor to 93% or greater, the District reserves the right to increase the Billing Demand by ten (10) percent. Existing electric irrigation services located in the area served by the former Seward County Public Power District will not be subject to the ten (10) percent Billing Demand increase prior to January 1, 2022, except for new or upgraded services installed on or after January 1, 2019.